

CONTRACT APPROVAL FORM

(Contract Management Use only)

CONTRACT TRACKING NO.
CM2120-A5

CONTRACTOR INFORMATION

Name: Tyler Technologies, Inc.

Address: 840 West Long Lake Road Troy MI 48098
City State Zip

Contractor's Administrator Name: Vesta Broady Title: Client Executive

Tel#: (248) 269-1000 Fax: _____ Email: Vesta.Broady@tylertech.com

CONTRACT INFORMATION

Contract Name: Standard Software License and Services Agreement Contract Value: \$1,076,825.00

Brief Description: Service agreement between New World Systems Corporation, now known as Tyler Technologies, Inc., and the BOCC providing certain licensed products and services Amendment #5 to add services for Purvis System Interface for Nassau County Fire/Rescue.

Contract Dates : From: 07/01/14 to: 06/30/20 Status: New Renew Amend# WA/Task Order


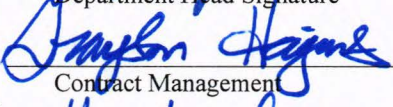
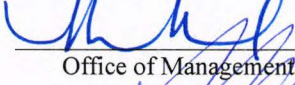
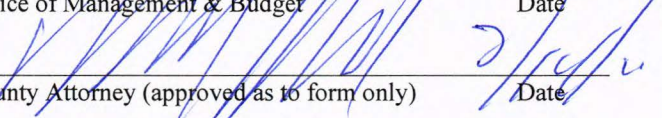
How Procured: Sole Source Single Source ITB RFP RFQ Coop. Other Exempt per Sect 5.2 Communication

If Processing an Amendment:

Contract #: CM2120 Increase Amount of Existing Contract: \$28,800.00



New Contract Dates: N/A to N/A TOTAL OR AMENDMENT AMOUNT: \$1,105,625.00

APPROVALS PURSUANT TO NASSAU COUNTY PURCHASING POLICY, SECTION 6

- | | | | |
|----|-------------------------------------------------------------------------------------|----------------|--------------------------------------------------------------------------------|
| 1. |  | <u>2/6/20</u> | <u>Fire Rescue</u> |
| | Department Head Signature | Date | Submitting Department |
| 2. |  | <u>2/6/20</u> | <u>04223522-564001-ALERT (\$14,400.00) 01261526-564001-ALERT (\$14,400.00)</u> |
| | Contract Management | Date | Funding Source/Acct # |
| 3. |  | <u>2/11/20</u> | |
| | Office of Management & Budget | Date | |
| 4. |  | <u>2/11/20</u> | |
| | County Attorney (approved as to form only) | Date | |

Comments: _____

COUNTY MANAGER - FINAL SIGNATURE APPROVAL

 Michael Mullin  _____
Michael Mullin Date

RETURN ORIGINAL(S) TO CONTRACT MANAGEMENT FOR DISTRIBUTION AS FOLLOWS:

- Original: Clerk's Services; Contractor (original or certified copy)
- Copy: Department
- Office of Management & Budget
- Contract Management
- Clerk Finance



AMENDMENT

This amendment ("Amendment") is effective as of the date of signature of the last party to sign as indicated below ("Amendment Effective Date") by and between Tyler Technologies, Inc., a Delaware corporation with offices at 840 West Long Lake Road, Troy, MI 48098 ("Tyler") and Board of Nassau County Commissioners, with offices at 77151 Citizens Circle, Yulee, FL 32097-5452 ("Client").

WHEREAS, Tyler and the Client are parties to a License Agreement with an effective date of June 23, 2014 (the "Agreement");

WHEREAS, Tyler and Client now desire to amend the Agreement;

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

- 1. The services set forth in Exhibit 1, and Schedule 1, to this Amendment are hereby added to the Agreement. Any additional adjustments to scope not set forth herein must be reflected in another amendment to the Agreement.
2. Requested custom software interfaces are invoiced 100% upon initial delivery of the interface.
3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
4. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

Board of Nassau County Commissioners, FL

By: [Signature]

By: [Signature]

Name: Bryan Proctor

Name: Michael S. Melia

Title: President, Public Safety Division

Title: County Commissioner

Date: 2/5/20

Date: 2/4/20



**Exhibit 1
Amendment Investment Summary**



Date: 8/1/2019
 Quote Expiration: 1/28/2020
 Quote Name: Nassau County - Purvis Custom Interface
 Quote Number: 2019-28713
 Quote Description: Purvis Interface

Sales Quotation For
 Nassau County Sheriff's Office
 77151 Citizens Circle
 Yulee, FL 32097-5452
 Phone: +1 (904) 548-4000

Services

Description	Quantity	Unit Price	Discount	Total
Custom Interface to Purvis Systems (one-way) Export	1	\$14,400	\$0	\$14,400
Custom Interface to Purvis (one-way) Import	1	\$14,400	\$0	\$14,400
TOTAL:				\$28,800

Summary

	One Time Fees	Recurring Fees
Total Tyler Software	\$0	\$0
Total Annual Fees		\$0
Total Tyler Services	\$28,800	
Total Other Costs	\$0	
Total Third Party Hardware, Software and Services	\$0	\$0
Travel and Living Expenses	\$0	
Summary Total	\$28,800	\$0

Assumptions

New World product requires Microsoft Windows Server 2012/2016 and SQL Server 2012/2016, including required Client Access Licenses (CALs) for applicable Microsoft products. Servers must meet minimum hardware requirements provided by Tyler. The supported Microsoft operating system and SQL versions are specific to Tyler's release versions.

New World product requires Microsoft Excel or Windows Search 4.0 for document searching functionality; Microsoft Word is required on the application server for report formatting.

Tyler recommends a 100/1000MB (GB) Ethernet network for the local area network. Wide area network requirements vary based on system configuration, Tyler will provide further consultation for this environment.

Does not include servers, workstations, or any required third-party hardware or software unless specified in this Investment Summary. Client is responsible for any third-party support.

Licensed Software, and third-party software embedded therein, if any, will be delivered in a machine readable form to Client via an agreed upon network connection. Any taxes or fees imposed are the responsibility of the purchaser and will be remitted when imposed.

Tyler's GIS implementation services are to assist the Client in preparing the required GIS data for use with the Licensed New World Software. Depending upon the Licensed Software the Client at a minimum will be required to provide an accurate street centerline layer and the appropriate polygon layers needed for Unit Recommendations and Run Cards in an industry standard Esri file format (Personal Geodatabase, File Geodatabase, Shape Files). Client is responsible for having clearly defined boundaries for Police Beats, EMS Districts and Fire Quadrants. If necessary Tyler will assist Client in creating the necessary polygon layers (Police Beats, EMS Districts and Fire Quadrants) for Unit Recommendations and Run Cards. Tyler is not responsible for the accuracy of or any ongoing maintenance of the GIS data used within the Licensed New World Software.

Client is responsible for any ongoing annual maintenance on third-party products, and is advised to contact the third-party vendor to ensure understanding of and compliance with all maintenance requirements

All Tyler Clients are required to use Esri's ArcGIS Suite to maintain GIS data. All maintenance, training and ongoing support of this product will be contracted with and conducted by Esri. Maintenance for Esri's ArcGIS suite of products that are used for maintaining Client's GIS data will be contracted by Client separately with Esri.

When Custom interface is included, Custom interface will be operational with existing third-party software. Any subsequent changes to third-party applications may require additional services.

When State/NCIC is included, Client is responsible for obtaining the necessary State approval and any non-Tyler hardware and software. Includes state-specific standard forms developed by Tyler. Additional forms can be provided for an additional fee.



**Exhibit 1
Schedule 1**

Customer Requested Standard Software Enhancements and/or Custom Software

1. Definition

We will provide you requested standard software enhancements and/or custom software services as discussed below. You agree to cooperate in limiting the scope of those modifications and enhancements, as described below.

An analysis and assessment to verify the scope of effort for these services will be conducted. A revised estimate for the enhancements/customizations may be provided at the conclusion of the assessment. You may elect to cancel or proceed with the enhancements/customizations based on the revised estimate.

Capabilities included in the initial scope:

a) **Custom Software/Interface(s)**

While we will provide reasonable consultation, you are responsible for obtaining technical contacts and/or technical specifications from the third parties involved.

(1) **Custom Interface to Purvis Systems (one-way) Export**

- **One way export of CAD Enterprise Call for Service information**
- **Export will occur at a regular, pre-defined interval (near-real time) for configured call types**
 - **CAD will export the call information as unit statuses are changed and as calls are cleared.**
 - **At the defined interval, the interface will format the CAD data to the 3rd party specification**
 - **The interface will support one export method and format**
- **Data to be exported will include the following:**
 - **Basic call information, including narrative**
 - **Location details**
 - **Unit information**
- **Fields exported will be limited to fields that already exist in the New World database. Additional fields will not be added for this interface**

2. Methodology to Provide Enhancements and/or Custom Software

a) **Our Responsibility**

As part of our delivery of these services, we will:

- (1) **Review the required features for the items set forth in paragraph 1, above, with you.**
- (2) **Prepare a Requirements Document (RD) to include:**

- Detailed description of the required feature
- menu samples
- screen samples
- report samples

(3) Conduct the programming and programming test.

(4) Provide the associated in-scope training, testing and/or other support services.

For an enhancement or custom software requiring over seven (7) days of services, we will utilize the design document procedure described below. For enhancements or custom software that require less than seven (7) days of services, we will use a Request For Service (RFS) procedure. Both procedures are reviewed with you at a pre-installation planning meeting. The RFS procedure utilizes a form with a narrative description and supporting documentation if applicable to define the work to be done.

b) Design and Development Procedure

<u>Activity</u>	<u>Targeted Time Period</u>
(1) We will work with your staff in completing the RD. You agree to be reasonable and flexible in not attempting to design the modifications to be more extensive than called for in the scope (cost and schedule) of this project.	To be determined
(2) We submit completed RD to you.	To be determined
(3) You will review and sign off on the RD. Once you sign off on the RD, any subsequent changes must be documented along with the impact on pricing and schedule, if any. No programming will be done by us until the formal sign-off and your authorization to proceed in writing.	To be determined
(4) We complete programming from RD and provide the associated deliverable to you.	To be determined
(5) You test software modification based on RD.	To be determined

3. Third Party Responsibilities

a) The third-party will provide a documented API that will allow access to required data via a file transfer, web service, or TCP/IP.

b) We will not be responsible for making any modification in the 3rd party software to support this interface.

c) The third-party will work with us and you to test the interface.